



## Terms and Conditions

### Client policy

Client is required to sign **lease agreement**. All mutual rights and obligations are regulated by the lease agreement that is signed on vehicle pickup.

### Driver policy

Driver shall be at least 22 years old.  
Driver shall be holder of valid driver license that is at least 2 years old.  
Each driver should be identified in lease agreement.

### Lease policy

Trio CG | Rent a car is using **leasing platform** to support its services. By leasing the car you are automatically accepting **privacy policy** that could be found on the Trio CG | Rent a car website. Prices of our services could be found on our **website**.

Car pickup and return are done on our **location**. Trio CG | Rent a car is offering car delivery on requested address as additional service. This service is limited to following countries: Montenegro, Serbia, Albania and Croatia. For more information about price of this service feel free to **contact us**.

Minimum rental period is **1 day** (24 hours).  
Allowed overdraft for returning a car is 2 hours, after that period new day will be invoiced.  
When returning a car bear in mind our **working hours** and **location**.

### Car usage policy

Unlimited mileage in Montenegro.  
Crossing Montenegro border without written permission is **not allowed**.  
Rented car can be driven only by person(s) identified as driver(s) in lease agreement.  
**Fuel is not included in price** and car should be returned with same amount of fuel in tank.

### Fines

Fine for **loosing keys, documents or additional equipment** is 500 EUR.  
Parking tickets, traffic fines and other penalties while car is rented are **client's responsibility**.

### Payment policy

Prices are in EUR. Price includes VAT (21%).  
Upfront payment is required after signing lease agreement.  
**Deposit is required**. For more information about deposit feel free to **contact us**.  
**Payment methods**: Cash, VISA, MASTER, AMEX, DINERS.  
Special discount for long term rentals.



## Obligations in case of accident, damage or theft

Immediately notify local police and Trio CG | Rent a car about the event and follow the instructions provided by both parties.

Note information about other participants in the accident.

Provide police report upon returning a vehicle. Police report is issued by local police officials.

File the damage report when returning a vehicle to Trio CG | Rent a car.

File brief written statement explaining the causes and circumstances in which the damage occurred to Trio CG | Rent a car.

## Insurance policy

Valid police report is required. In case of damages made in client's absence (for example car is damaged on the parking by unknown person) police report is also required. Without police report, amount of damage or theft will be invoiced to the client and client is responsible to pay in full.

### Insurance is not valid in following cases:

- Lack of police report
- Damage of tire(s), lower car parts, windshield and car interior
- Damage done while driving under influence of alcohol, drugs or any other intoxicants
- Damage done by person that is not recognized as driver in rental contract
- Damage done by person that was operating the car without valid driver license

In case of damages caused by above cases, amount of damage will be invoiced to the client and client is responsible to pay in full.